



# Falcon Road Medical Centre

# Summer 2007 Newsletter

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## Our New Website is here!!!

The screenshot shows the website's header with the name and telephone number. A navigation menu includes Home, Appointments, Prescriptions, Staff, Contact Us, Clinics & Services, Minor Illnesses, and Links. The main content area features a 'Welcome' message, a 'News' section with an information icon, and a 'Practice Information' section with a list of services like Patient Registration, Change of Address, Telephone Advice, Home Visits, Test Results, Travel Information, and Complaints. There is also a 'Surgery Opening Times' table and a 'Cancel Appointment' / 'Changed Address?' section.

Visit us online at:

[www.falconroaddoctors.co.uk](http://www.falconroaddoctors.co.uk)

Where you will find lots of useful information on our Clinics, our Services, who works in the practice, a profile of each of the doctors PLUS

Special forms for registration, Change of address, feedback on your view of our services AND by September 2007 you will be able to book some Appointments online!

Please go and have a look and tell us what you think via the feedback form on the site.

### The New Website

We have for sometime been trying to develop a new website as a way of improving our communication with you the patient. We took a long time to decide what our ideal website would look like and spoke about what information would be useful for patients.

In the end we agreed on a mixture of up-to-date information on the surgery and details about its services, plus information on various health issues. We also knew that having the opportunity to make or cancel appointments would be welcomed.

### Features

We have provided the essential information about our opening times, and information on each of the doctors, Nurses and other clinical staff. There is also a list of the support and managerial staff in the practice. Plus some information about prescriptions and requesting repeat ones. All this and information on the clinics and services plus minor illnesses is available by clicking on the top toolbar which features on every page of the website. Remember it is.....

[www.falconroaddoctors.co.uk](http://www.falconroaddoctors.co.uk)

### And the rest

Do look at the features on the right hand side of the website. These are more pages on our services including forms that assist in the registration at the practice for prospective new patients and for a change of address. Other useful Information is available on our complaints service, telephone advice and Travel information which includes a **travel vaccination assessment form** for those of you planning to travel abroad but need vaccinations. Please just click on the link to the form, print it and fill it in then bring it with you when you have your appointment with the nurse.

### A New Channel to Health

Have you noticed something different about our waiting room lately?

Yes, it's a sad goodbye to Fern and Phil or Jeremy Kyle in the morning on our usual TV and a big welcome to a new initiative promoted by our PCT. It is the **Life Channel**—which is a new broadcast channel set up in a number of GP practices throughout Wandsworth and the UK. The channel will provide lots of specially made programmes to promote health and well being.

Look out too for information on specific issues affecting our Surgery. We hope you will enjoy this new facility and find it useful.



## Immunisations...what's happening



### Hib Vaccine for young children

From September 2007, the government will launch a campaign for all children aged between 2 years and 4 years 5months, to have a Hib vaccination. This is a catch up programme as young babies are now routinely given this protection. For some children this may mean an additional vaccination to the usual pre-school injections, and for others this will be part of the usual programme. A special campaign of information leaflets will be launched by the government to support the programme of vaccination. If you have any concerns, then please ask the practice Nurse or visit the NHS website [www.immunisation.nhs.uk](http://www.immunisation.nhs.uk) for further information.

### Flu

Do remember the flu clinics will begin in September/October of this year. Recent national news reveals that the UK had the highest uptake of the vaccination last year when compared to the rest of Europe.

## Special Features

### NHS National Bowel Screening Programme

#### The facts

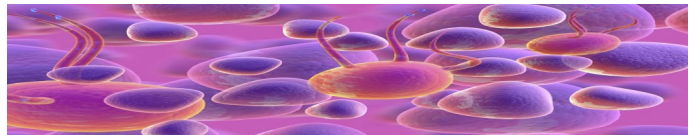
Did you know that about one in 20 people in the UK will develop bowel cancer during their lifetime? It is the third most common cancer in the UK, and the second leading cause of cancer deaths, with over 16,000 people dying from it each year.

Regular bowel cancer screening has been shown to reduce the risk of dying from bowel cancer by 16 per cent. So the NHS has introduced a new programme to screen for bowel cancer to try and detect then treat symptoms as early as possible.

#### Who will be screened

The programme will routinely screen all patients aged **between 60 and 69 years of age**. They will therefore automatically be sent a letter from the NHS inviting them to be screened with special instructions and a leaflet.

Any patient that is **aged 70 or over** can request to be screened. Please ask your GP if you would like this to be done. If you get an invitation letter we ask that you agree to screening in order to ensure continued health.



## Goodbyes and Hellos

### Kathy Croucher

It was a sad goodbye in May this year to Kathy Croucher, who was our Administrator. Kathy did lots of work for us on helping to ensure that women had their required smear tests and children had all their immunizations. Her work at the practice was always of the highest standard. We

wish her well.

### Fatima Haq

It's a big welcome to Fatima Haq who will take over as our new Administrator from 1st August 2007.

### Dr Smith

It was another sad goodbye to Dr Fran Smith who left in April to re-locate

with her family to the South West of England. She will be missed but we send best wishes to her and her family.

### Dr Acharya

**Hello!** Dr Jagrati Acharya has regularly been a locum doctor at the practice but has now joined us permanently.



**We wish our patients a very healthy and happy summer whether home or abroad.**

**Do always remember to protect yourself from the sun.**

Look out for our next issue in Nov/Dec 07